

**END SEMESTER THEORY EXAMINATION JANUARY-2021**

<b>Program:</b>	<b>BBA (Analytics)</b>	<b>Year/Semester:</b>	<b>5<sup>th</sup>- Semester</b>
<b>Course/Subject:</b>	<b>Design Thinking</b>	<b>Duration:</b>	<b>03:00 Hrs</b>
<b>Course/Subject Code:</b>	<b>06170504</b>	<b>Maximum Marks:</b>	<b>60</b>
		<b>Batch:</b>	<b>2018</b>

**Instructions:-**

1. Write Your Roll No. on the QuestionPaper.
2. Candidate should ensure that they have been provided correct question paper. Complaint(s) in this regard, if any should be made within 15 minutes of the commencement of the exam. No complaint(s) will be entertained thereafter.
3. All Questions are compulsory. Marks are indicated against each question.
4. Illustrate your answer with diagram wherever required.

**SECTION-A****(Very Short Answer Type Questions)****Note: All Questions are compulsory: -****[12X1=12 Marks]**

<b>S. No.</b>	<b>Question</b>	<b>Marks Allotted</b>
<b>1</b>	Explain Unstructured (ad hoc) activities.	<b>1</b>
<b>2</b>	Explain about Pool and lanes.	<b>1</b>
<b>3</b>	What is an Activity in IBM BPM?	<b>1</b>
<b>4</b>	What is a Process in IBM BPM?	<b>1</b>
<b>5</b>	What are the different types of Event Listener's?	<b>1</b>
<b>6</b>	What are the key components of BPM?	<b>1</b>
<b>7</b>	State the purpose of pool.	<b>1</b>
<b>8</b>	Write the importance of Playbacks.	<b>1</b>
<b>9</b>	List the steps followed in prioritization grid.	<b>1</b>
<b>10</b>	List Different namespaces in IBM BPM namespaces.	<b>1</b>
<b>11</b>	Explain attached intermediate event: Timer.	<b>1</b>
<b>12</b>	What is Refactoring?	<b>1</b>

**SECTION-B**  
**(Short Answer Type Questions)**

**Note: All Questions are compulsory: -**

**[4X2=8 Marks]**

S. No.	Question	Marks Allotted
13	Define process modelling.	2
14	Define business process management (BPM).	2
15	What are Variables (Business Objects) in IBM BPM?	2
16	Describe the purpose of Process Portal	2

**SECTION-C**  
**(Descriptive Answer Type Questions)**

**Note: All Questions are compulsory: -**

**[4X4=16 Marks]**

S. No.	Question	Marks Allotted
17	List and describe the phases in the BPM lifecycle procedure.	4
18	What is case management for IBM Business Process Manager?	4
19	Analyze the importance of loop in design thinking.	4
20	Differentiate Between As- is scenario Map and To-be scenario map with suitable examples.	4

**SECTION-D**  
**(Long Answer Type Questions)**

**Note: All Questions are compulsory: -**

**[4X6=24 Marks]**

S. No.	Question	Marks Allotted
21	Create a As-is scenario Map taking any example you like.	6
22	Discuss important components of Enterprise Design Thinking.	6
23	Describe process sequence flow and the runtime use of process tokens	6
24	List and describe intermediate event types that are used in IBM Process Designer.	6